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| Rami Shoula  Network Systems Analyst | |
| |  |  | | --- | --- | |  | Profile Highly skilled and dynamic Network Systems Analyst, bringing forth the ability to effectively manage and oversee optimal network services for organizations. Adept in setting up administrator and server accounts, and experienced in managing the functionality of systems. Resourceful, and committed to continually advancing my knowledge of relevant technologies. |  |  |  | | --- | --- | |  | Employment HistoryNetwork Systems Analyst at Seattle Information Technology, Seattle April 2016 — September 2019   * Maintained optimal network performance by performing network monitoring and analysis. * Ensured network security by developing network access, monitoring, control, and performing evaluations. * Worked to maintain the confidentiality of information and network data. * Perform troubleshooting to system failures and worked to find long-lasting solutions. * Tested and accurately configured software and maintained high functioning hardware.  Network Systems Analyst at Skilljar, Seattle March 2019 — March 2019   * Provided outstanding technical support to clients. * Performed regular data backups to protect the organization’s information. * Performed scheduled updates, routine maintenance calls, and made repairs when necessary. * Collaborated with the IT Team to ensure that security software was properly installed on all employee computers. |  |  |  | | --- | --- | |  | EducationBachelor of Computer Information Systems , University of Connecticut , Storrs September 2010 — May 2014 High School Diploma, Glastonbury High School, Glastonbury September 2006 — May 2010 |  |  |  | | --- | --- | |  | ReferencesLarry Hayes from Skilljar [hayes@skilljarseattle.com](mailto:hayes@skilljarseattle.com) · 206-554-4343 Amanda Saccomano from Skilljar [saccomano@skilljarseattle.com](mailto:saccomano@skilljarseattle.com) · 206-334-3832 Rhavi Patel from Seattle Information Technology [patel.rhavi@seainfotech.org](mailto:patel.rhavi@seainfotech.org) · 206-554-3211 | | DetailsSkills  |  |  | | --- | --- | | Knowledgeable about Hardware, Software, and Programming | | |  |  |  |  |  | | --- | --- | | Advanced Project Management Skills | | |  |  |  |  |  | | --- | --- | | Strong Analytical Thinking Skills | | |  |  |  |  |  | | --- | --- | | Complex Problem Solving Skills | | |  |  |  |  |  | | --- | --- | | Dedicated Team Player | | |  |  |  Languages  |  |  | | --- | --- | | German | | |  |  |  |  |  | | --- | --- | | English | | |  |  | |